

Sportslander Motor Inn - Cancellation Policy

A cancellation fee of one night's accommodation will apply to any booking cancelled within 7 days of the arrival date and for "No Shows", except for Peak Periods (Easter, Christmas to New Year, Public Holiday and Major Event/Festival weekends) when a fee of one night's accommodation is charged for any booking cancelled within 14 days of the arrival date.

If a booking for a Peak Period is cancelled within 72 hours of the arrival date, 50% of the total cost of the booking will be charged.

For "No Shows" booked for Peak Periods 100% of the total booking fee will be charged. Strictly no refund for early departures once checked in.

This policy applies to bookings made directly with River Country Inn. For bookings made through other agencies, the cancellation policy will be that displayed on their documentation.

Please ensure you understand the relevant Cancellation Policy which relates to your booking.

Terms & Conditions

Rooms left in a very dirty condition will incur an additional charge for excess cleaning which will be debited to the credit card provided. The amount will depend on the additional cleaning required.

If cigarette smoke smells are detected in the room, an additional charge of up to \$500 will be debited to the credit card provided to cover the cost of restoring the room to its normal smoke free condition.

In the interests of quiet enjoyment and respect for all guests at the motel, a no noise after 10pm policy applies to all guests staying at the property.

This property's policy is to refuse certain bookings for the purpose of group events including sporting, pre-wedding stag/bachelor and hen/bachelorette activities. Other groups (more than 4 people associated) only accepted with management approval.

Any damage to motel property, whether accidental or willful, is the responsibility of the registered guest. Any costs associated with repairs and/or replacement will be charged against the credit card provided.